

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 27<sup>th</sup> day of May' 2022**  
**C.G.No.81/2021-22/Anantapur Circle**

***Present***

<b>Sri. Dr. A. Jagadeesh Chandra Rao</b>	<b>Chairperson</b>
<b>Sri. Y. Sanjay Kumar</b>	<b>Member (Technical)</b>
<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. Dr. R. Surendra Kumar</b>	<b>Independent Member</b>

***Between***

<b>A. Rama Krishna Reddy,</b> Main Bazaar Tadipatri, Anantapur Dt.	<b>Complainant</b>
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***AND***

<b>1. Deputy Executive Engineer/O/Tadipatri</b>	<b>Respondents</b>
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**ORDER**

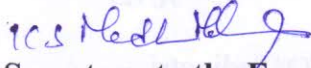
1. The complainant filed a complaint before this Forum stating that the he has applied for new Domestic service connection at Mee-seva on 4.3.2022, but the departement did not release the service. Hence filed the present complaint before this forum to resolve the greivance. The case was registered as C.G.No.81/2021-22/Ananthapur Circle.
2. On 13.5.2022 the Dy.EE/Operation/Tadipatri has submitted written submission stating that the complainant has applied for new Domestic service connection at Mee-seva. On field verification, it is observed that there is a bill stop service vide SCNo.7231204000226 with an arrears amount of ₹17,465 in the same premises. As per Clause 3.5.3 of GTCS, there should not be more than one connection in the same premises. The same was informed to the complainant. Then the complainant has paid the arrears amount of ₹17,500 on 27.04.2022 vide PRNo.0422-9393130. Consumer has paid only application fee but not paid the necessary Development charges of ₹ 9,800 and Security deposit Rs.4000/-

to release the new Domestic service. On receipt of payment of the said amount of Development charges and Security Deposit charges, the service will be released to the complainant.

3. When the complainant was contacted by the secretary of the Forum over phone on 16.5.2022 @ 4.00P.M. complainant stated that the greivance was solved by the department, expressed his satisfaction and requested to close the greivance.
4. In as much as the grievance of the complainant is resolved, the complaint is disposed off accordingly.

Sd/-                                  Sd/-                                  Sd/-                                  Sd/-  
**Member (Technical)      Member (Finance)      Independent Member      Chairperson**

**Forwarded By Order**

  
**Secretary to the Forum**

**This order is passed on this, the day of 27<sup>th</sup> May'2021**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.